# **Individual Report**

In this report we will be reflecting on the time we worked on this project, it is all based on personal experience and the problems we faced, how we faced them, how we found solutions and moved forward and learnt. In every experience we learn and grow and prepares us to face our next steps.

When the project data was first presented to us, me and my team had trouble understanding what was asked from us, what were we asked to do, mainly because we did not cover everything that was being asked from us yet, so the information gathering phase was slower than the rest of the phases. Not only that, all the information seemed redundant and repeated, but after carefully reading and analyzing the case study, we realized how the information is extremely similar and different from each other and where each piece of information mattered and where it should be used. Furthermore, our team had trouble making assumptions where we should. We did not really know the line between making assumptions and making stuff up, but soon that line seemed clearer after a few classes. During our first few meetings, we also had trouble focusing on the subject, we always deviated from the subject which made our meetings longer and not productive enough, however later we started adapting and things went smoothly, and we did more each meeting. In addition, there is a lot of information missing from the project file, so we had to make assumptions and ask about them in the interview.

In the designing phase, the first problem we faced was not having the applications (enterprise architect, Microsoft Visio) on our personal laptops, so the only way to work on the project was using the university’s devices. We also could not find common time between our schedules and our personal lives, so to compromise we had to spend more time working after our classes and staying late in university. We found a solution to this problem by creating and using google calendar with our schedules to find a time when we all are free to work. When we had our meeting, each one of us had different views, ideas, and approaches about how we should go about with our project, in the end we came to the middle ground.

When we came to finalizing the project, we had a tough time collecting our work together like different diagrams and our Indvidual work. To solve this problem, we used OneDrive to put all our work in it and check everything as a finalization for the project to submit it.

Overall, I think that many things could have been done better like adding more useful interview questions that will help us understand the requirements better. When moving forward to the next phase, further problems may be faced in the organization, for instance they may have extra requirements after the completion of the system design, which may require us to restart some of the phases of the system design.

In conclusion, we have faced many problems and learnt how to overcome them. It certainly was a new and challenging experience to work on a project that is long term (8 weeks) and requires constant updates. We also learned many lessons from this experience as system analyst, those lessons will certainly be helpful and useful for us in our future steps and projects.